

# Terms & Conditions

## NodeOne NBN Pricing Changes Promotion



### The Offer

These Terms and Conditions apply to the NodeOne NBN Pricing Changes Promotion which provides existing NodeOne customers a discount (of \$5 or \$10 per month) off their monthly plan fee for 6 months of their service subject to these Terms and Conditions (Offer).

This Offer is valid from 20 August 2024 to 30 November 2024, or otherwise until NodeOne withdraws the Offer without notice by discontinuing the promotion. By applying for this Offer, you agree to be bound by NodeOne's Standard Form of Agreement (**SFOA**), accessible at <https://NodeOne.com.au/legal/>, as well as these Terms and Conditions. NodeOne reserves the right to modify these Terms and Conditions at any time in accordance with the SFOA.

### Your application

To qualify for this Offer, you must meet the following criteria:

- You must be at least 18 years old and possess a valid Australian residential address, and
- You must be an existing customer of NodeOne, affected by the recent nbn price increases, starting 1 October 2024

### How the Offer works

The discounts apply exclusively to residential and business nbn services affected by the recent nbn price increases, starting 1 October 2024. The discount (and the value of \$5 or \$10) will be applied at the discretion of NodeOne. New pricing with this Offer applied cannot be less than the pricing in place before 1 October 2024. The Offer is non-transferable, cannot be combined with any other special offers or promotions, and is not redeemable for cash.

The discount will automatically be subtracted from each monthly invoice for 6 months from the date the discount is applied to a service, or until the service is cancelled, whichever comes first. If you opt to change your plan during the discount period, the discount will continue to apply if the new plan meets the eligibility above. If the new plan is not included, the discount will cease to apply.

Additional charges, including but not limited to upgrades, extra data packs, other internet services, installation, and fees for non-standard installations, will continue to apply.